

# QUALITY POLICY

**Statron's** aim is to be one of the best providers of Reliable Power Backup Solutions and complete project services to our customers and on-time delivery.

Everyone in the Company is accountable for fully satisfying our customers by meeting or exceeding their needs and expectations with reliable and competent solutions and services.

Our Quality Policy is based on the ISO 9001 / ISO 14001 / ISO 45001 norms and is defined and strongly driven by the following management principles:

- Build a mutually profitable relationship with our customers, ensuring their long-term success, through the understanding of their needs and the needs of their customers.
- Achieve our commitments for quality, service, cost and schedule.
- Enhance the systematic research and use of best preventive practices at all levels and ensure reliable risk management.
- Drive continual improvement and innovation based upon efficient business processes, well-defined measurements, best practices and customer surveys.
- Promote teamwork and use of common language and processes.
- Develop staff competencies, creativity, empowerment and accountability through appropriate development programs and show strong management involvement and commitment.
- Integrating "Quality, Environmental, Health and Safety" in all our processes and at all levels of our organization and ensuring that they are an integral part of our management system.

On behalf of the Management Team

Peter Limacher  
Head of board